

# FULL-TIME POSITION AVAILABLE

# Receptionist

The Diocese of Houma-Thibodaux is currently seeking a full-time Receptionist located at the Pastoral Center. The Receptionist is responsible for answering all incoming calls and directs them to the appropriate person and greets and assists visitors.

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES INCLUDE THE FOLLOWING:**

(Other duties may be assigned)

- Manage all incoming phone calls on a multi-line system and direct them to the appropriate person.
- Handle calls in a professional manner, providing any necessary information to the caller and the person receiving the call.
- Alert caller if the person is out of the office or unavailable to take the call.
- Take generic information from the caller to pass on to the recipient for them to call back.
- Greet persons entering establishment, determine nature and purpose of visit, and notify proper party awaiting their guest.
- Provide information about establishment, such as location of departments or offices, employees within the organization, or services provided.
- Maintain professional appearance of front desk.
- Collect, sort, distribute or prepare mail, messages, or courier deliveries.
- Schedule meeting rooms and update online calendar of meeting room availability.
- Assist staff, when possible, with mail outs, filing, and document preparation.
- Carry out other duties as assigned by the Director.

#### **QUALIFICATIONS TO PERFORM THE JOB SUCCESSFULLY:**

### **Education and/or Experience:**

- Highschool Diploma or Equivalent.
- General office experience preferred.

#### Other Skills Required:

- Must be able to successfully complete Safe Environment training.
- Must be able to communicate clearly by phone, in written form including email, and verbally.
- Must be able to sit at a desk and work on a computer for prolonged periods of time.
- Ability to understand, follow, and transmit written and oral instructions.
- Ability to perform basic computer skills including knowledge in Microsoft Office Suite.
- Knowledge of the Catholic Church and its teachings and values.
- Ability to maintain confidentiality of sensitive situations and documents/ records.
- Ability to travel in one's own vehicle within the Diocese of Houma-Thibodaux.
- Ability to lift up to 20 pounds.



**Work Schedule:** 35 hours/ week; 8:30AM to 4:30PM, Monday through Friday Weekend work will be as needed.

Competitive pay, comprehensive benefits package including health, dental, and wellness insurance, generous paid time off.

## For Consideration please submit:

- Cover Letter
- Resume
- Online Application

To apply, please visit: <a href="https://romancatholicchurchdioceseofho.easyapply.co">https://romancatholicchurchdioceseofho.easyapply.co</a>

Applications are now being accepted until September 28, 2023 or until the position is filled.

The Diocese of Houma-Thibodaux is an Equal Opportunity Employer and does not discriminate against applicants or employees by reason of race, color, religion\*, sex, national origin, age, disability, veteran status, genetic information of any other basis prohibited by applicable law.

\*The Diocese, in its sole discretion, reserves the right to require "practicing Catholic" to be a qualification for a position.